

# DUNDURN RURAL WATER UTILITY

PO Box 442 401 - 2nd Street Dundurn SK S0K 1K0 Phone: 306-492-2566 Fax: 306-492-2564 Monday - Friday 8 a.m. - 4 p.m.

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# DUNDURN RURAL WATER UTILITY





The Utility will be holding their 2022 Annual General Meeting on Wednesday, May 3, 2023 at 7:00 p.m. at the Dundurn Community Hall. More information is available on our web-site including papers if you are interested in becoming a Board member in District #1(RM of Corman Park or RM of Blucher) or District #2 (RM of Dundurn, Town of Dundurn, Resort Villages of Shields & Thode).

## **Monthly Billing**

Dundurn Rural Water Utility is pleased to offer Monthly Billing. If you would like to switch from quarterly to monthly billing please email the office at <a href="mailto:drwu@sasktel.net">drwu@sasktel.net</a> and request this change. Please note that if you switch to monthly billing you must receive your bills by email (eNotice).

## CITY OF SASKATOON LEVY - UPDATE

In 2022 the City implemented a Levy to go towards capital Investments for a new water treatment plant. This levy will be the same for any municipality that receives water from the City whether it is City residents, SaskWater customers or municipalities directly connected to the City. It is an offsite levy system for every customer and will be the same charge no matter where you live. Subscribers that had signed up with Dundurn Rural Water prior to December 31, 2021 will be grandfathered and will not be charged. If you are connecting to Dundurn Rural Water in 2022 or later, the charge is set at \$2,076 per curbstop. This may increase in future years. Bylaw No. 1-2022 is available on our website.

## Have you signed up for the Eye on Water App yet?

With our new Badger meter and radio system we have the capability to see if your water is leaking down the drain. The nice thing about this app is that you can put it onto your phone or computer and get an alarm message if your toilets, furnace humidifier, tank float or garden hose is leaking. This system has saved our utility and our subscribers thousands of dollars since we put it in. If you are interested in getting the app please call the office to get set up!

The Dundurn Rural Water Utility office will be closed on Good Friday, April 7th, Easter Monday, April 10th & Victoria Day on Monday, May 22nd.



#### WATER FILL STATION

Our water fill station at Pump House #2, along Highway 11 and Tamke Road is up and running 24/7/365. A FOB is required to use this station. Once the setup is complete you can start and stop the water from your phone, as well as add money to your account. There is a third party fee for adding money to your account, however you are able to add money at anytime. Please call the office to get set up or for more information.

## **Annual Notice to Consumers**

The Water Security Agency requires that the Utility provide notification to our subscribers of the quality of water produced and supplied as well as information on the performance of the waterworks in submitting samples as required by a Permit to Operate a Waterworks. This Drinking Water Quality & Compliance report for 2022 is now available. This report contains Information on DRWU water samples and parameters. The report is available on our website:

<u>http://www.dundurnruralwater.ca/AnnualNotice</u> or contact the office to request a copy.

## **RENTERS**

If you have a renter, the water bill will stay in the property owner's name but the bill can also be sent / paid by the renter. Renters will also be put on monthly billing and receive their water bill by email (eNotice). We will require the name and all contact information for the renters so they can be notified should there be a water related emergency.



#### MARKER POST REPLACEMENT

Maintenance Our staff will once again be out and this about Spring replacing marker any posts that have broken off. imperative that we It is have these posts in place in case of emergencies. If your post requires repair, please contact the office.

#### ARE YOU BUILDING THIS YEAR?

If you are planning on building a new home this year, please ensure that tracer wire is installed with the water pipeline from the curbstop to the house, a holding tank with an overflow is installed and a yard sketch is submitted showing water line installation from the curb stop to house.

### BOARD OF DIRECTORS

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#### DRWU—STAFF CONTACT INFORMATION

Rosalind L. Arndt—Administrator

Jason Bellina-Maintenance Supervisor

Chantel Hendry—Administrative Assistant

Brian McNutt—Maintenance Technician

Barbara Olyniuk—Administrative Assistant

Don Suttie—Maintenance Assistant

Office—Phone: 306-492-2566 Fax: 306-492-2564 Email: drwu@sasktel.net

Maintenance Emergencies—306-381-3555

